Gyvlon® Screed by ANHYDRITEC

INFORMATION REGARDING THE PROTECTION OF OUR CUSTOMERS' PERSONAL DATA

Data Controller

Who is responsible for processing your data?

ANHYDRITEC Ltd
Company number: 03128537
Registered office: 221 Europa Boulevard, Westbrook, Warrington, WA5 7TN, UK
Telephone: +44 (0)1925 428 780
Email address for handling requests regarding personal data: lopd@minersa.com

Address for exercising data subject rights:

Minerales y Productos Derivados, S.A. Legal Department, Avenida Algorta nº 16, 48992 (Getxo-Bizkaia).

Purpose

For what purpose do we process your data?

ANHYDRITEC processes the data provided for the following purposes:

- Managing communication with customers for commercial purposes operations and handling inquiries sent by them to ANHYDRITEC.
- Carrying out accounting, tax, and general administrative tasks, as well as ensuring the company's compliance with legal obligations.
- Conducting satisfaction and service quality surveys.
- Managing the sending—via physical and/or electronic means—of commercial and informational communications regarding ANHYDRITEC products and services.

Legal Basis

The legal bases for processing the data are as follows:
Contractual legal relationship for the provision of services, as provided for in Article 6.1(b) of the European General Data Protection Regulation (GDPR).
Legitimate interest, as provided for in Article 6.1(f) of the European General Data Protection Regulation (GDPR).

Recipients

To whom will your data be disclosed?

Personal data will not be transferred to third parties, except to companies belonging to the Minersa Group, or where necessary to comply with statutory obligations or to support ANHYDRITEC's services.

ANHYDRITEC Minersa Group
European leader in anhydrite technologies
ANHYDRITEC - UK
Address: 221 Europa Boulevard, Warrington WA5 7TN
Tel: 01925 428780
E-mail: anhydritec.enquiries.uk@minersa.com
www.gyvlon.co.uk
www.anhydritec.com

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International transfers

Data processing does not involve the international transfer of such data.

In the event that service provision requires sharing data with service providers - located either within or outside the European Union - that support ANHYDRITEC's services, data transmission is carried out with appropriate safeguards and with due regard for data security.

Retention

How long is your data retained?

ANHYDRITEC will retain the data obtained for the duration of the business relationship and for a subsequent period of six years, in order to comply with applicable tax and commercial regulations.

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Any data subject has the right to obtain confirmation as to whether or not ANHYDRITEC is processing personal data concerning them.

- Any data subject has the right to request the rectification of inaccurate or incomplete personal data held by ANHYDRITEC so that the data are correct and reflect reality.
- Any data subject has the right to request the erasure of their personal data when, among other reasons, the data are no longer necessary for the purposes for which they were collected, the data subject withdraws the consent on which the processing was based, or the data subject has objected to the processing, provided that the conditions set out in applicable regulations are met and there is no legal obligation to retain the data.
- Any data subject has the right to object, on grounds relating to their particular situation, to the processing of their personal data based on a legitimate interest of ANHYDRITEC. In such a case, ANHYDRITEC shall cease processing the data unless it demonstrates compelling legitimate grounds or the need to process the data for the establishment, exercise, or defence of legal claims.
- Any data subject may request the restriction of the processing of their data when: a) they contest the accuracy of the data, for a period enabling ANHYDRITEC to verify it; b) the processing is unlawful and they oppose the erasure of the data; c) ANHYDRITEC no longer needs the data for the purposes of processing, but the data subject needs them for the establishment, exercise, or defence of legal claims; or d) the data subject has objected to the processing pending verification of whether ANHYDRITEC's legitimate grounds override their own.

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In cases provided for by law (processing based on consent or the performance of a contract and carried out by automated means), the data subject has the right to receive the personal data concerning them, which they have provided to ANHYDRITEC, in a structured, commonly used, and machine-readable format, and to transmit those data to another controller where technically feasible. Where the processing of the data subject's personal data is based on their consent, they shall have the right to withdraw it at any time. The withdrawal of consent shall not affect the lawfulness of processing based on consent prior to its withdrawal.
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The data subject may exercise the aforementioned rights, free of charge, by means of a written request addressed to:

Postal address: Grupo Minersa Legal Department, Avenida Algorta nº 16, 48992 (Getxo-Bizkaia), Spain

Email: lopd@minersa.com

In your request, you must clearly indicate which right you wish to exercise and attach a copy of a document proving your identity (DNI, NIE, passport, or equivalent) along with the information necessary to process the request.

Complaint to the supervisory authority

In any event, the employee has the right to lodge a complaint with the Information Commissioner's Office (ICO)—particularly if they have not obtained satisfaction regarding the exercise of their rights by contacting our organisation—via their website www.ico.org.uk (complaints can be raised through the "Make a complaint" section)
Address: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF
Helpline: 0303 123 1113

Security

The data will be treated confidentially and subject to appropriate technical and organizational security measures to prevent alteration, loss, or unauthorized processing or access.

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